

# Conditions of participation

The organiser

City of Ratingen  
The Mayor  
Office for Children, Youth and Family  
Minoritenstraße 3  
40878 Ratingen

Tel. 02102 550-5134  
[ferienundfreizeiten@ratingen.de](mailto:ferienundfreizeiten@ratingen.de)

## Registration

A child or young person can only be registered by the parent or guardian. The details for the parent/guardian and the child being registered must be provided truthfully. Otherwise, the City of Ratingen accepts no liability. False information will result in rejection.

## Eligibility

All children from Ratingen and children attending a school in Ratingen are eligible to participate. If there are any remaining places, we also welcome children who are spending their holidays with friends or relatives in Ratingen (so-called guest or holiday children). The same applies to children from the surrounding towns. If places become available, these children may take these places and participate.

Please see the conditions for the individual event for the exact age requirements. The age at the time of the event is relevant. The age limits stated for the events are binding. The age limits do not apply to children with disabilities.

## Health condition of participants

Any special health conditions of participants (e.g. dietary requirements, allergies) must be noted during registration. If the health condition of a registered participant means that they are unable to participate in the programme, he/she will be excluded from the programme. The rules regarding withdrawal by the participant apply accordingly.

If a participant has a disability, a copy of the disability card must be submitted for each event. The event organiser also needs to be contacted via [ferienundfreizeiten@ratingen.de](mailto:ferienundfreizeiten@ratingen.de).

If your child needs to take medication, has allergies and/or a chronic illness, this must be reported during registration. If your child needs to take medication during the booked event, written permission from the treating doctor must be provided before the start of the programme so that it may be administered.

## Medical insurance

Participants must be members of a health insurance scheme or take out health insurance for the duration of the programme.

Treatment, medication, travel, and other costs presented by the Office for Children, Youth and Family of the City of Ratingen must be reimbursed by the parents or guardians in all cases, regardless of whether they are reimbursed by the health insurance scheme.

## Accident insurance (GVV Kommunalversicherung VVaG)

Participants who incur medical expenses due to an accident during an extracurricular activity or holiday activity organised by the Office for Children, Youth and Family are only entitled to reimbursement if the insured person's existing statutory or private health or accident insurance scheme, or the benefits office, has fully provided its benefits and these are insufficient to cover the necessary medical expenses.

Injuries must be reported to the responsible person (supervisor, etc.) on the day they occur. Remaining medical expenses incurred within the first year after the accident will be considered. However, there may be costs that are not reimbursable or can only be reimbursed up to a maximum amount.

## Damages caused by participants

Neither the City of Ratingen nor the event organiser will cover damages caused by the wilful actions of a participant; the same applies in cases of gross negligence. Parents/guardians liable for the actions of their children.

## Liability

The City of Ratingen accepts no liability for participants' personal belongings.

## Waiting list

If your child is placed on the waiting list because the programme is full and you do not deregister your daughter/son, this means that your child would still like to and is able to participate in the selected programme. If this is not the case, you must deregister your son/daughter.

## Cancellation

by the Office for Children, Youth and Family

The Office for Children, Youth and Family of the City of Ratingen reserves the right to cancel the programme up to two weeks before its start date if the minimum number of participants is not reached.

If the participation fee has already been paid at this time, it will be refunded immediately.

If the event must be cancelled in whole or in part due to legal or public law requirements, or if it is so restricted that it is no longer feasible to hold the event, the Office for Children, Youth will have the right to cancel the event.

by the participant

Any cancellation must be submitted in writing. Cancellations are free of charge up to three weeks before the event. After this, an administration fee of 20% of the participation fee will be due. For cancellations one week before the event, 40% will be due.

In the case of double registrations (two or more courses at the same time), both/all participation fees must be paid, as the administrator cannot detect this.

If the cancellation is received on the first day of the event or later, the full fee will still be due. Non-participation will not entitle the participant to a waiver of the participation fee. This rule will also apply if the participant has a sick note issued by a doctor.

Please inform us in all cases if your child cannot participate. This will allow children from the waiting list to take their place.

No refunds will be given if the participant has to leave the programme location early or arrives at the programme location later due to illness or other reasons attributable to him or her.

## Extraordinary circumstances

Please note that all programmes may be hampered, placed at risk, or negatively affected by price increases, cuts in public budgets, natural disasters, destruction of accommodation, pandemics, or similar events. If an event cannot take place in such cases, the participation fee already paid will be refunded.

If a programme has to be terminated early after it has begun, the Office for Children, Youth and Family may demand reasonable compensation for services it has already provided and are still to be provided in this connection.